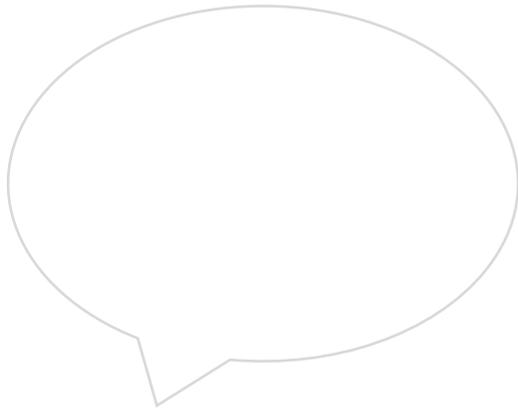


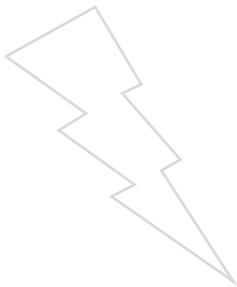
Empathie-Karte für die Persona: _____



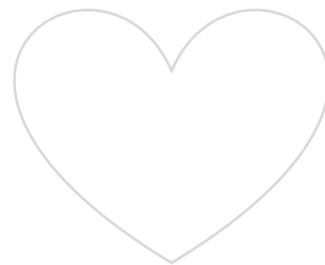
Die Persona sagt:



Die Persona denkt:



Die Persona tut:



Die Persona fühlt: